


Directions to Update Profile on “Concur,” the Corporate Travel Planners platform

- 1) Go to: <https://osutransport.osu.edu>
- 2) Click on the “Book Travel Online” icon
- 3) Log in using your OSU username and password. Adhere to the directions displayed in the initial pop-up window to get to your “Personal Information” page, and fill in any fields marked **[Required]** or **[Required**]**

Login Warning

 **Attention: If you are experiencing issues while making a booking, please contact Online Assistance, call 877-727-5188.**

Before making a reservation, please verify ALL profile details are accurate and saved.

- **Locate Profile in upper right hand corner**
- **Select Profile Settings**
- **Under Profile Options - Select Personal Information**
- **Be sure to Save profile details**

This online booking site is intended for university business use only.

You will be required to provide a T# at time of purchase.

OK

- a) At the top of the page, ***please make certain that your first, middle, and last name are identical to the photo identification you will present at the airport.*** Please contact me if you are unable to make modifications.
- For international travel, it is critical that your middle name matches your passport; this may require that you spell out your middle name(s).
 - Note that we may have to change this back and forth if, for example, your Driver's License says "Brian J. Javor" and your passport says "Brian John Javor."

The screenshot shows a user profile page with a sidebar on the left containing links: Travel Settings, Travel Preferences, International Travel, Frequent-Traveler Programs, Assistants/Arrangers, Other Settings, and E-Receipt Activation. The main content area features a yellow 'Important Note' box with an exclamation mark icon. The note reads: 'Your Name and Airport Security: Please make certain that the first, middle, and last names shown below are identical to those on the photo identification that you will be presenting at the airport. Due to increased airport security, you may be turned away at the gate if the name on your identification does not match the name on your ticket.' Below the note is a form with input fields for Title, First Name (Brian), Middle Name (John), Nickname, Last Name (Javor), and Suffix.

- b) You may consider filling in additional information on your profile. **Accumulate personal Frequent Flyer miles**

The screenshot shows the 'Frequent-Traveler Programs' section of a user profile page. It includes a sub-section for 'Your Frequent Traveler, Driver, and Hotel Guest Programs' with a '+ Add a Program' link and a message 'No programs defined'. Below this are sections for 'Unused Tickets', 'Southwest Ticket Credits' with an 'Add ticket credit' link, and 'TSA Secure Flight'. The TSA Secure Flight section contains a disclaimer and a form with fields for Gender (Male selected), Date of Birth (06/18/1990), DHS Redress No., TSA Pre Known Traveler Number, and a 'Save' button. A red arrow points from the 'Add ticket credit' link to the text 'Add ticket credits from previous university travel' below the screenshot. Another red arrow points from the 'Add a Program' link to the text 'Accumulate personal Frequent Flyer miles' above the screenshot.

Add ticket credits from previous university travel

4) Add me as your primary travel arranger by clicking on [\[+\] Add an Assistant](#) under Assistants and Travel Arrangers. Find “Javor, Brian J.” in the system and check off “Can book travel for me” **AND** “*Is my primary assistant for travel.*” Hit save, then add “Attias-Goldstein, Michelle D.” and check off “Can book travel for me.”

Assistants and Travel Arrangers Go to top

Please select the individuals within your organization that you would like to give permission to perform travel functions for you.

Refuse Self Assigning Assistants ?

Your Assistants and Travel Arrangers [+] Add an Assistant

You currently have no assistants defined.

[Save](#)

5) ***Don't forget to hit "Save"!***

Fin.